

Health, Safety, Environment and Energy Policy Statement

This policy, applicable to all c2c employees and organisations working on our behalf, emphasises our dedication to the health, safety, and wellbeing of our employees, passengers, contractors, and the public. We aim for continual improvement in health, safety, environment, and energy management.

Acknowledging our environmental impact, we are committed to minimising these impacts, preventing pollution, and promoting sustainable travel. We will comply with all relevant obligations and aim to exceed requirements when practicable.

High standards of health, safety, environment, and energy management, and a good record of safety and environmental performance do not happen by chance but as a result of constant vigilance, commitment throughout the whole company, and a disciplined and rigorous approach to all that we do. We shall strive for continuous improvement in health, safety, environment, and energy management through these commitments:

- Maintain an organisational structure and arrangements that ensures safety, health, environment, and energy management responsibilities.
- Identify and comply with all relevant obligations.
- Implement good practices and exceed requirements where reasonably practicable.
- Provide healthy, safe workplaces and support employee wellbeing.
- Deliver appropriate training and information to employees to develop and maintain competence.
- Ensure safe plant and work systems.
- Encourage contractors and suppliers to support this policy.
- Work with Network Rail, our Contractors and Regulators to improve performance and controls.
- Quantify environmental and energy performance, setting objectives to reduce operational impacts.
- Ensure sufficient resources to achieve objectives and targets.
- Consider environmental and energy performance in the procurement, design and delivery process.
- Engage and consult with employees and union representatives.
- Produce an annual health, safety, environmental, and energy plan.

As Managing Director, I commit to achieving the objectives of this policy. It will be reviewed annually for relevance and alignment with our business and industry partners, and I expect all colleagues to take health & safety seriously to ensure that everyone gets home safe and well, every day.



Rob Mullen,
Managing Director