



2008 Reliability Standard : 99.0 %

12 Months to
26 Apr 08

4 Weeks to
26 Apr 08

Discounts apply below 98.0%

99.2%

99.6%

Exclusions for the past four weeks

The following incidents were beyond our control and have been excluded:

- 22 Apr Vandalism to train at Shoeburyness
- 23 Apr Person threatening suicide at Chafford Hundred
- 14 Apr Fatality at Stanford-le-Hope
- 15 Apr Passenger taken ill at West Ham
- 17 Apr Police searching the line at Barking
- 18 Apr Security Alert at Barking

Void days for the past four weeks

No Void Days have been declared this period



Standard
Achieved

Void days for the past fifty two weeks

No Void Days declared in the past year.

Financial Services and Markets Act 2000

While c2c considers that this data has been validated to a reasonable standard having regard to its intended use, no reliance should be placed upon it for the purpose of making any investment decision in relation to c2c or any other Train Operating Company.

89304
trains

6767
trains

