

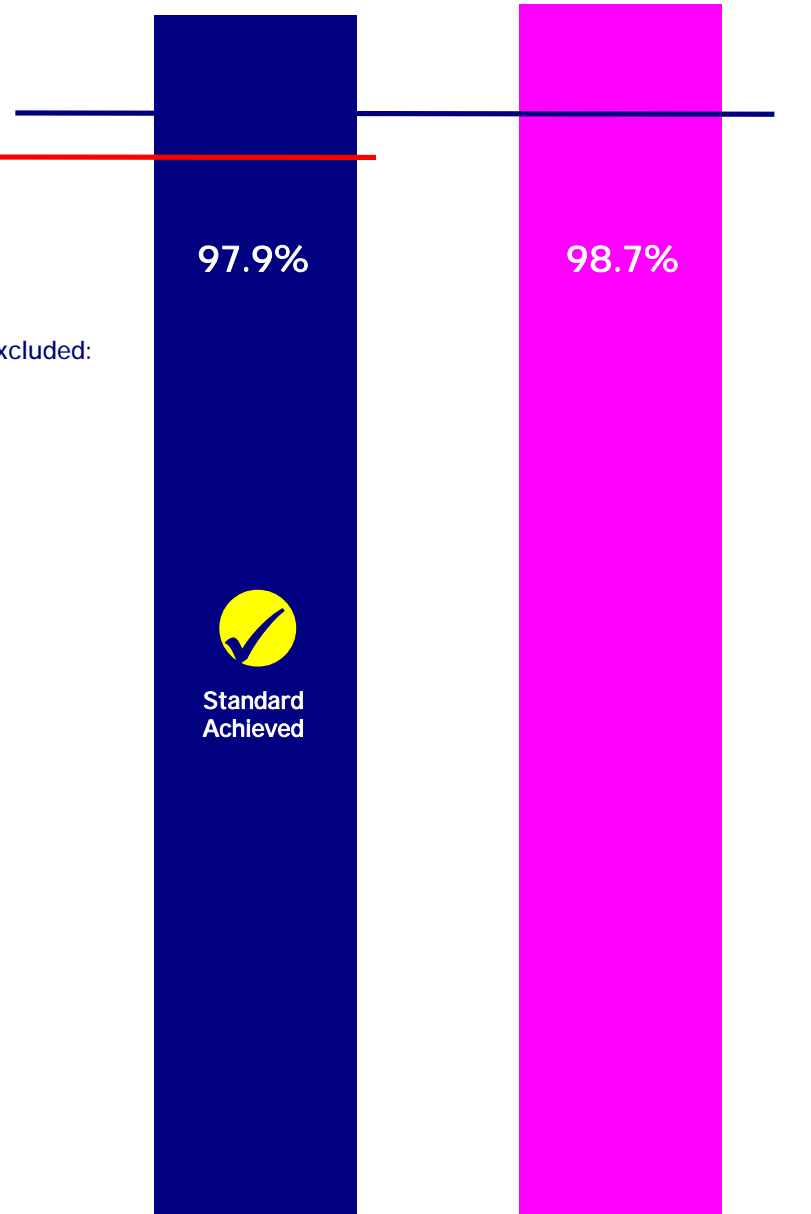
Number  
**212**  
 1 Apr 08  
 to  
 26 Apr 08

12 Months to  
 26 Apr 08

4 Weeks to  
 26 Apr 08

**2008 Punctuality Standard : 90.5 %**

**Discounts apply below 87.5%**



**Exclusions for the past four weeks**

The following incidents were beyond our control and have been excluded:

- 22 Apr Vandalism to train at Shoeburyness
- 23 Apr Person threatening suicide at Chafford Hundred
- 14 Apr Fatality at Stanford-le-Hope
- 15 Apr Passenger taken ill at West Ham
- 17 Apr Police searching the line at Barking
- 18 Apr Security Alert at Barking

**Void days for the past four weeks**

No Void Days have been declared this period

**Void days for the past fifty two weeks**

No Void Days declared in the past year.

**Financial Services and Markets Act 2000**

While c2c considers that this data has been validated to a reasonable standard having regard to its intended use, no reliance should be placed upon it for the purpose of making any investment decision in relation to c2c or any other Train Operating Company.

