



2010 Punctuality Standard : 90.5 %

Discounts apply below 87.5%

Exclusions for the past four weeks

The following incidents were beyond our control and have been excluded:

- 09-Aug Public disorder at Grays
- 10-Aug External power failure at Pitsea
- 10-Aug Passenger falling onto the track at Southend Central
- 18-Aug Lineside fire near Stanford-le-Hope
- 19-Aug Passenger taken ill at West Ham

Void days for the past four weeks

No Void Days have been declared this period

Void days for the past fifty two weeks

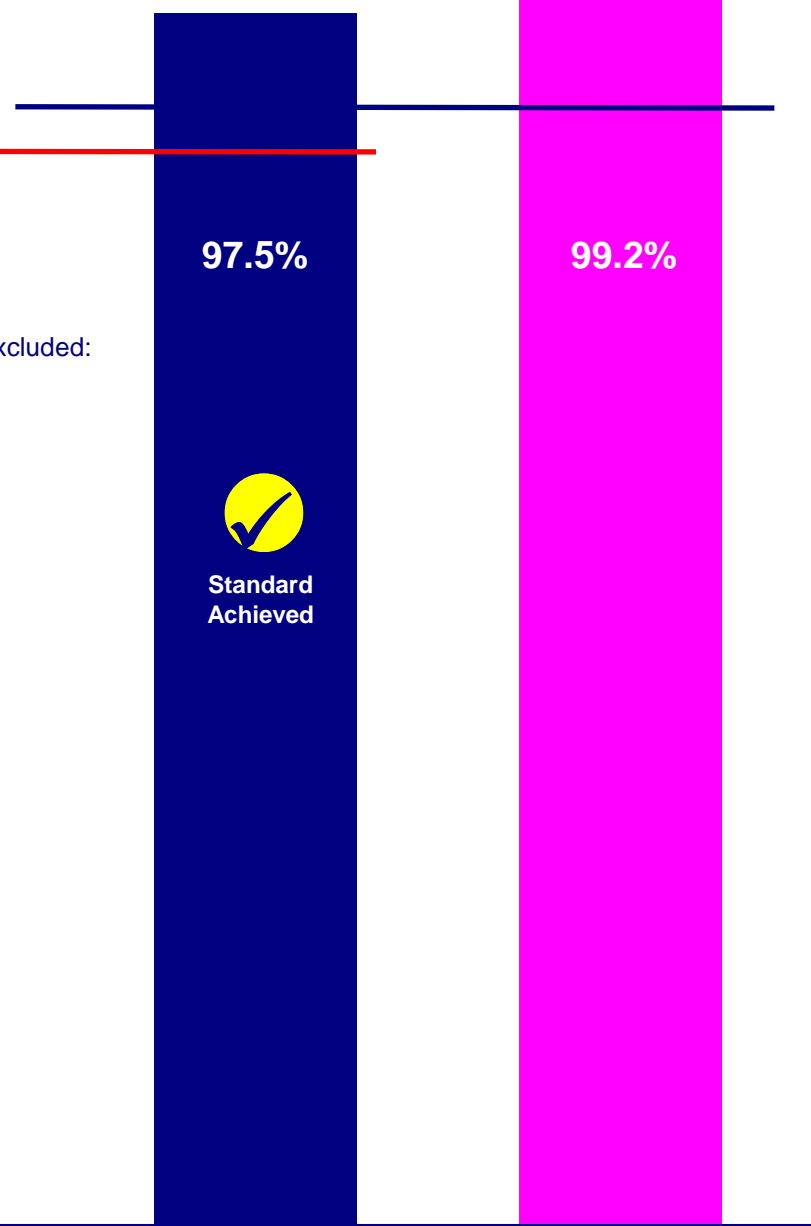
No Previous Void Days

Financial Services and Markets Act 2000

While c2c considers that this data has been validated to a reasonable standard having regard to its intended use, no reliance should be placed upon it for the purpose of making any investment decision in relation to c2c or any other Train Operating Company.

12 Months to
21 Aug 10

4 Weeks to
21 Aug 10



Standard
Achieved

