

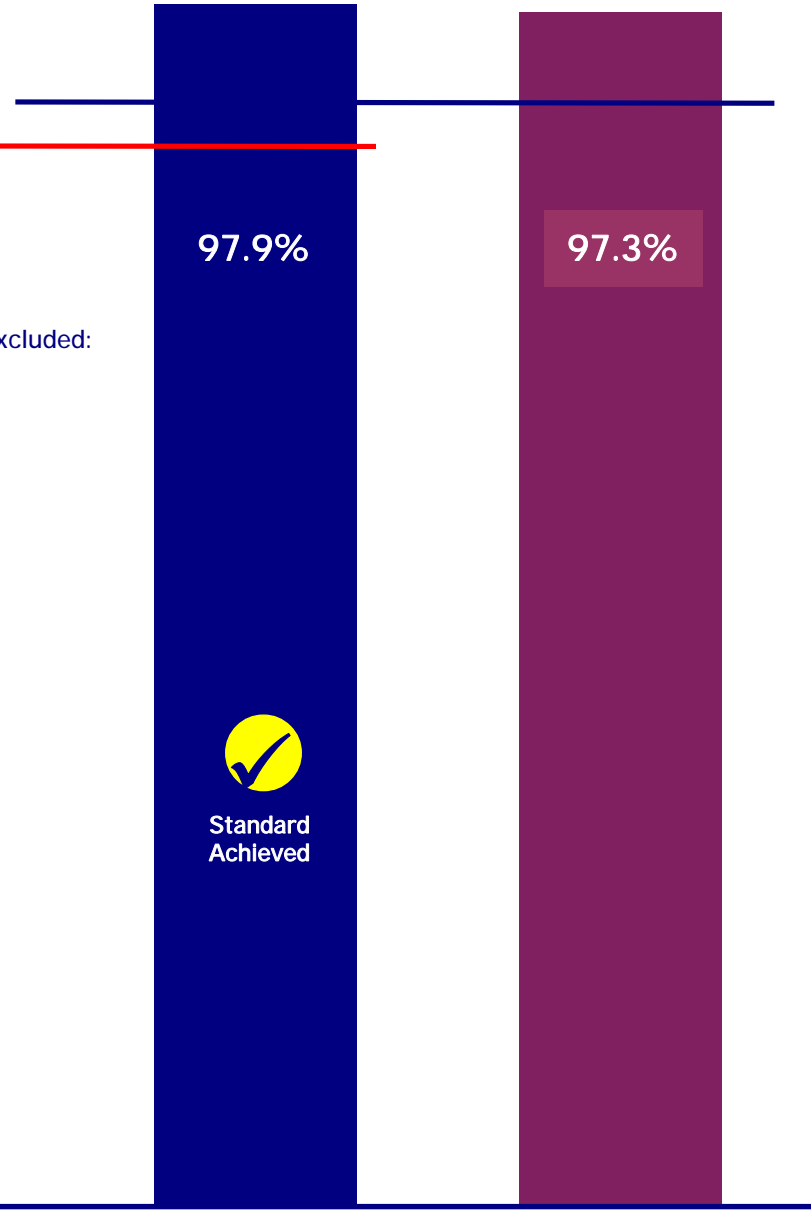


12 Months to
31 Mar 08

4 Weeks to
31 Mar 08

2008 Punctuality Standard : 90.5 %

Discounts apply below 87.5%



Exclusions for the past four weeks

The following incidents were beyond our control and have been excluded:

- 04 Mar Debris on overhead line at Limehouse
- 05 Mar Passenger taken ill at West Ham
- 19 Mar Vandalism to train at Pitsea
- 26 Mar Suspected fatality between Tilbury and Stanford
- 26 Mar Vehicle striking a rail bridge near Ockendon
- 28 Mar Passenger taken ill at Leigh on Sea

Void days for the past four weeks

No Void Days have been declared this period



Standard Achieved



Void days for the past fifty two weeks

No Void Days have been declared in the past year.

Financial Services and Markets Act 2000

While c2c considers that this data has been validated to a reasonable standard having regard to its intended use, no reliance should be placed upon it for the purpose of making any investment decision in relation to c2c or any other Train Operating Company.