



**2008 Reliability Standard : 99.0 %**

Discounts apply below 98.0%

**Exclusions for the past four weeks**

The following incidents were beyond our control and have been excluded:

- 06 Feb Passenger taken ill at Uxminster
- 07 Feb Vandalism to signalling equipment at Shoeburyness
- 13 Feb Train striking a bird at Stanford-le-Hope
- 25 Feb Vehicle striking level crossing barriers near Pitsea
- 26 Feb Person threatening suicide at Southend East
- 29 Feb Debris on the overhead line at East Ham

**Void days for the past four weeks**

No Void Days have been declared this period

**Void days for the past fifty two weeks**

No previous Void Days in the past year.

**Financial Services and Markets Act 2000**

While c2c considers that this data has been validated to a reasonable standard having regard to its intended use, no reliance should be placed upon it for the purpose of making any investment decision in relation to c2c or any other Train Operating Company.

12 Months to  
1 Mar 08

4 Weeks to  
1 Mar 08

99.1%

99.6%



Standard  
Achieved

88834  
trains

7088  
trains

