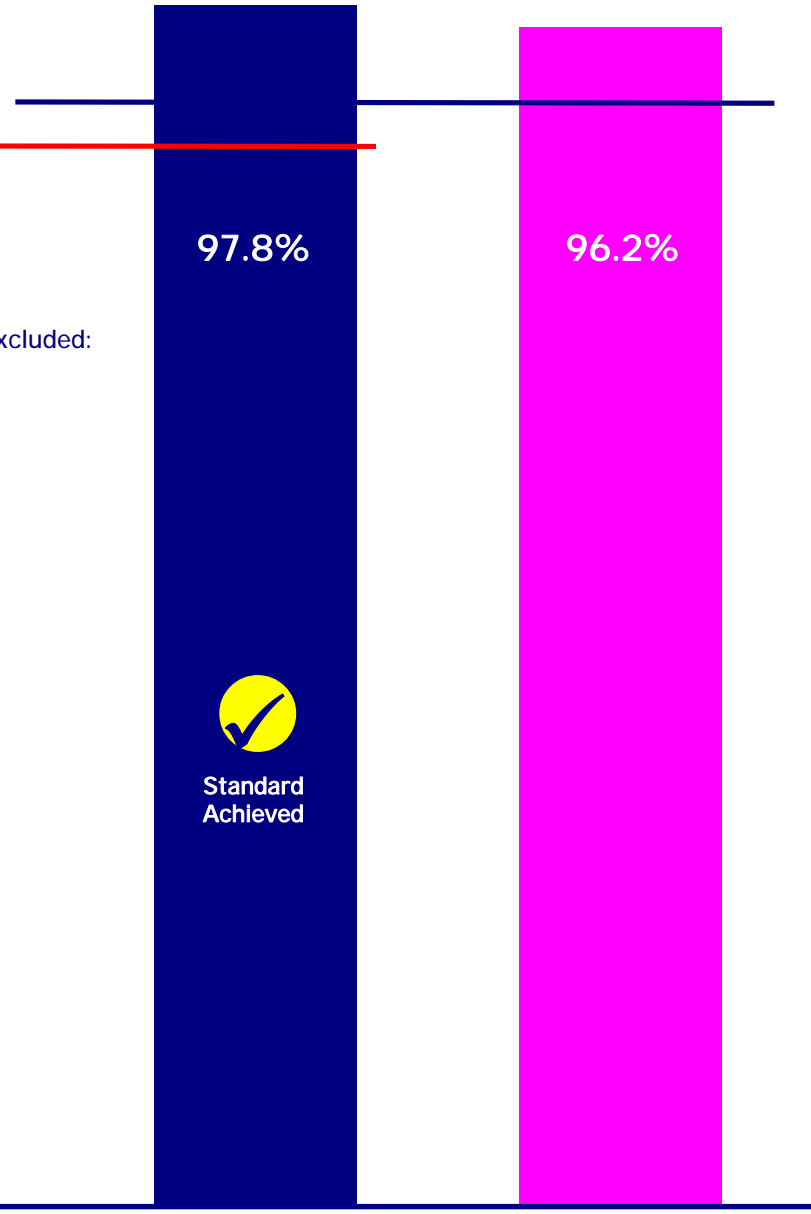


12 Months to
2 Feb 08

4 Weeks to
2 Feb 08

2006 Punctuality Standard : 90.5 %

Discounts apply below 87.5%



Exclusions for the past four weeks

The following incidents were beyond our control and have been excluded:

- 09 Jan Emergency door handle pulled at Limehouse
- 15 Jan Theft of overhead line cable near Pitsea
- 18 Jan Vehicle striking a railbridge near Limehouse
- 27 Jan Debris on the track near Tilbury Town
- 29 Jan Trespasser on the track at Chafford Hundred
- 31 Jan Police attending to the train at Upminster

Void days for the past four weeks

No Void Days have been declared this period



Standard Achieved

Void days for the past fifty two weeks

No Void Days in the previous year

Financial Services and Markets Act 2000

While c2c considers that this data has been validated to a reasonable standard having regard to its intended use, no reliance should be placed upon it for the purpose of making any investment decision in relation to c2c or any other Train Operating Company.